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## **PROPOSAL FOR CROATIA WITH SLOVENIA TOUR OF 9 NIGHTS / 10 DAYS**

**TOUR DATES : 27 APRIL // 07<sup>TH</sup> MAY // 17<sup>TH</sup> MAY // 27<sup>TH</sup> MAY // 06<sup>TH</sup> JUNE**

Comfort Voyages Is The Pioneer For Outbound International Travel Since 1997. Master's In Destinations Like Australia, New Zealand, East Africa, South Africa, Turkey, China, Canada And Alaska, Iceland, Armenia & Georgia, Egypt, Jordan, Morocco, Spain, Europe, Central Europe, United States Of America, Japan, Scandinavia With Russia And Many More Countries Globally.

Careful Planning and Perfect Itineraries Which Include Almost All Places Of Interest For A Tourist Destination With Renowned Airlines For Travel Is The "COMFORT" Of Any Holiday. We Specialize In Operating Pure Vegetarian Group Tours To Different Destinations. We Serve Our Clients "Pure Jain & Pure Vegetarian Food Cooked By Our Chef". We Have A Team Of Experienced, Well Trained Tour Managers And Staff , Who's Aim Is To Create And Cherish A Lifetime Of Memorable Holidays For Your And Your Loved Ones.

### **WHY CHOOSE COMFORT VOYAGES AS YOUR TOUR OPERATOR...????**

FEATURING 2 COUNTRIES WITH MINIMUM ROAD TRAVEL JOURNEY

BLUE CAVES AND HVAR ISLAND INCLUDED

POSTOJNA CAVES INCLUDED

LAKE BLEĐ WITH PLETNA BOAT RIDE INCLUDED

VEGETARIAN AND JAIN LUNCH & DINNER COOKED BY OUR RAJASTHANI CHEF

LOCAL MEALS IN SPLIT

LOCAL TIPS & OTHER TIPS INCLUDED

SUPER LUXURY COACHES

2 COUNTRY VISA FEES & INSURANCE INCLUDED (Upto 69 years of Age)

WELL TRAINED GUJARATI / HINDI SPEAKING TOUR MANAGER

FLY BY WORLD CLASS AIRLINES

TRAVEL KITS WITH SNACKS

ASSISTANCE WITH SIMCARD AVAILABLE

COMPLEMENTARY FOREX CARD PROVIDED

NO HIDDEN COST

### **HIGHLIGHTS OF TOUR: -**

**LJUBLJANA:** GUIDED CITY TOUR, POSTOJNA CAVES, EXCURSION TO LAKE BLEĐ

**ZADAR:** ORIENTATION CITY TOUR, ZADAR SEA ORGAN

**DUBROVNIK:** GUIDED CITY TOUR

**SPLIT:** GUIDED CITY TOUR , HVAR ISLAND , BLUE CAVES

**ZAGREB:** GUIDED CITY TOUR, PLITVICE NATIONAL PARK



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## **TENTATIVE ITINERARY**

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### **DAY 01: - MUMBAI – LJUBLJANA (SLOVENIA)**

Assemble at Mumbai International Airport T2 to board your flight to Ljubljana check out hotel and transfer to Ljubljana. On arrival do a Guided city tour of Ljubljana. Later check in hotel. Ljubljana is Slovenia's capital and largest city. The curving Ljubljana River, lined in outdoor cafes, divides the city's old town from its commercial hub. Ljubljana has many museums, including the National Museum of Slovenia, displaying historic exhibitions, and the Museum of Modern Art, home to 20th-century Slovenia paintings and sculptures. Overnight at hotel.

Meals : Dinner at Indian Restaurant

### **DAY 02: - LJUBLJANA - LAKE BLEED – LJUBLJANA**

After breakfast, proceed for Postojna Caves. Postojna Cave is a 24,340 m long karst cave system near Postojna, southwestern Slovenia. It is the second-longest cave system in the country as well as one of its top tourism sites. The caves were created by the Pivka River. After Lunch proceed to Lake Bled. Lake Bled is a lake in the Julian Alps of the Upper Carniolan region of northwestern Slovenia, where it adjoins the town of Bled. We end the tour with Pletna Boat Ride (Subject to Weather Conditions.) Evening return back to Ljubljana. Overnight at hotel.

Meals : Picnic Lunch and Dinner at Indian Restaurant

### **DAY 03: - LJUBLJANA – ZADAR (CROATIA)**

After Breakfast check out hotel and transfer to Zadar. Home to a historic old town of Roman ruins, medieval churches, cosmopolitan cafes and quality museums set on a small peninsula, Zadar is an intriguing city. It's not too crowded and its unique attractions – the sound-and-light spectacle of the Sea Organ – need to be seen and heard to be believed. Picnic Lunch on the way. Evening check in hotel. Overnight at hotel

Meals : Picnic Lunch and Dinner at Restaurant

### **DAY 04: - ZADAR - DUBROVNIK (CROATIA)**

After Breakfast check out hotel and transfer to Dubrovnik. Dubrovnik, in the extreme south of Croatia, is known as the Pearl of the Adriatic. Regardless of whether you are visiting Dubrovnik for the first time or the hundredth, the sense of awe never fails to descend when you set eyes on the beauty of the old town. Picnic Lunch on the way. Evening check in hotel. Overnight at hotel

Meals : Picnic Lunch and Dinner at Restaurant

### **DAY 05: - DUBROVNIK (CROATIA)**

After Breakfast, proceed for your Dubrovnik City Tour. Those who seek paradise on Earth should come to Dubrovnik. This tour will reveal the finest sites of the old walled City. Our expert guide will lead you through the narrow streets of the Old Town introducing you to the history and culture of this magnificent city. Picnic Lunch on the way. Overnight at hotel.

Meals : Picnic Lunch and Dinner at Restaurant



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**DAY 06: - DUBROVNIK - SPLIT (CROATIA)**

After Breakfast check out hotel and transfer to Split. Split is the second-largest city of Croatia and the largest city of the region of Dalmatia, with about 350,000 people living in its urban area. It lies on the eastern shore of the Adriatic Sea and is spread over a central peninsula and its surroundings. Picnic Lunch on the Way. Evening check in hotel. Overnight at hotel

Meals : Picnic Lunch and Dinner at Local Restaurant

**DAY 07: - SPLIT (CROATIA)**

After breakfast, proceed for your Split City Tour. Explore nearly 1,700 years of history and discover top attractions with ease on this tour. Admire famous landmarks such as the Diocletian's Palace, the Catholic Cathedral of Saint Domnius, the Peristil, the Golden Gate and the statue of Gregory of Nin — a medieval Croatian bishop. During your sightseeing tour, discover hidden secrets many visitors miss and gain insight into this ancient city's colorful past. Picnic Lunch on the Way. Evening free time to explore on your own in Split. Overnight at hotel

Meals : Picnic Lunch and Dinner at Local Restaurant

**DAY 08: - SPLIT (CROATIA)**

After breakfast, full day trip to Hvar Island and Blue Caves. Speed out into the Adriatic from Hvar on this private full-day speedboat tour and explore the beaches, bays, and caves of the Dalmatian islands. Picnic Lunch on the Way. Evening return back to Split. Overnight at hotel

Meals : Picnic Lunch and Dinner at Local Restaurant

**DAY 09: - SPLIT - ZAGREB (CROATIA)**

After Breakfast check out hotel and transfer to Zagreb. We first head to Plitvice Lakes National Park. Explore Plitvice Lakes National Park—a UNESCO World Heritage Site and experience one of Croatia's most scenic landscapes. The Plitvice Lakes National Park is the oldest and largest national park in the Republic of Croatia, famous for its numerous turquoise-coloured lakes separated by tufa, or travertine, barriers. Picnic Lunch on the Way. Evening proceed to Zagreb. Check in at hotel. Overnight at hotel.

Meals : Lunch and Dinner at Indian Restaurant

**DAY 10:- ZAGREB – MUMBAI**

After breakfast, check out hotel and transfer to Airport to board the flight for Mumbai.

**Tour Ends ....!!!!**

**TOUR COST: -**

ADULT ON DBL / TRIPLE SHARING BASIS : EURO + INR  
CHILD WITH BED (6 TO 11 YEARS ) : EURO + INR  
CHILD W/O BED (BELOW 6 YEARS) : EURO + INR



#### **4 STAR HOTELS: -**

CITY	NIGHTS	HOTEL
LJUBLJANA	02	TBA
ZADAR	01	TBA
DUBROVNIK	02	TBA
SPLIT	03	TBA
ZAGREB	01	TBA

#### **KINDLY NOTE:**

- 5 % GST applicable over and above the tour cost on the Land Portion Only
- **If you wish to Claim GST , this needs to be informed to Comfort Voyages at the time of booking on the Ticket Portion and Land Portion Only**
- **Profoma Invoices will be provided where one Can Not Claim GST on the Same**
- **Final Invoices will be given once the Tour is Completed and Returned back to Mumbai**
- We accept Payment Only Via NEFT, RTGS & Cheque, no cash deposit will be acceptable.

#### **MEALS:**

- Morning Breakfast: Continental American Breakfast will be provided as per the hotel breakfast menu
- Lunch: Picnic Lunch will be minimum of 1-2 items only.
- Dinner: Indian Dinner will be served at Local Restaurant / Hotel Banquet / Hotel Apartment cooked by our own Chef.

#### **TOUR COST INCLUDES: -**

- Return Airfare of Economy Class on Emirates/Turkish/ Qatar Airlines (Subject to booking class availability).
- Schengen Single Entry Visa for Indian Passport Holders. For BioMetrics Client has to go to VFS Global on his Own
- Croatia Multiple Entry Visa for Indian Passport Holders
- Overseas Insurance Policy (If passenger is above Age 69 years then Premium for Insurance will change.)
- Accommodation in 4 Star Hotels on Twin Sharing Basis.
- Dry Snacks and Dry Fruit Hampers per person
- All Sight Seeing with Entrance Fees as mentioned in the Itinerary.
- All transfers by private coach with service of English speaking Driver cum Guide(whenever mentioned).
- Quotation is based on Euro
- Mandatory gratuities to Comfort tour escort & tour Chef.
- Mandatory gratuities to Local Guide and Driver.



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**TOUR COST DOES NOT INCLUDE :-**

- In case you are not arriving or departing at the same time as the group you will have to manage your own airport transfers
- Passport Charges, POE Services Charges, Portage, Insurance, Laundry, Wines, Mineral Water, and Telephone Charge.
- All Items of personal natures & food & Drinks any other item not mentioned in the Itinerary.
- Any INCREASE IN AIR FARE & TAXES.
- Purchase of BTQ
- Excess Baggage Charges.
- Mineral Water

**BOOKING TERMS AND CONDITIONS :**

**ADVANCE PAYMENT : INR + PER PERSON CHEQUE FAVOURING "COMFORT VOYAGES" + EURO PER PERSON (NON REFUNDABLE)**

**BALANCE PAYMENT : TO BE COLLECTED 60 DAYS PRIOR TO THE DEPARTURE IRRESPECTIVE OF TICKETS AND VISAS DONE**

**DEDUCTIONS :**

- In Case you are holding a Valid Schengen Visas with validity of 6 months from the return tour date INR Per Person will be deducted
- In Case you wish to do your own Insurance the deduction is INR Per Person below 69 years of age
- In Case you are doing your own Main Ticket, INR Per Person will be deducted.

**TERMS AND CONDITIONS: -**

- 1) The rooms Size in Europe on an average are small in each and every 3 and 4 star hotel
- 2) Hotels Provided are not always City Centre, finally hotel confirmation will be given only after the booking has been made
- 3) Breakfast in all the hotels are American Continental Breakfast, No Indian Breakfast will be provided
- 4) No Food or Drinks are allowed on Coaches during the Travelling
- 5) The above itinerary is Completely by Road which will be in a LDC Coach.
- 6) No Deviation / On Tour Changes are allowed
- 7) Tips and Insurance Mandatory to be paid at the time of final billing
- 8) Coaches will stop only at Mandatory Points and at their Time. Coach will NOT BE PROVIDED FOR SHOPPING. The driver is allowed to drive only for 10 hours a day, in case the time is over there will be another local coach provided. All LDC and Coach Services will be provided according to EC Regulations.



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- 9) All Food will be Vegetarian / Jain served in an Indian Restaurants. There are NO PURE VEG Restaurants in Europe
- 10) Local Meals will be provided as and when possible and available
- 11) In most of the countries tap water is considered very safe and widely available. So no Mineral water will be provided for the same
- 12) We normally follow 6-7-8 schedule i.e wake up at 6 am, breakfast at 7 am and departure at 8 am and for Indian tour its 7-8-9 schedule i.e. wake up at 7 am, breakfast at 8 am and departure at 9 am. However, the schedule may change as per the situation.
- 13) We have to walk at sightseeing places, amusement parks and at the airports sometimes for a long distance, however the same will be timely instructed by the Tour Leader.
- 14) Most of the tours are medium to fast pace as we cover maximum must see sight-seeings, we do not have optional sight-seeings.
- 15) Please note that this is a proposal only. All accommodations are subject to availability and therefore, prices are not guaranteed until the booking has been confirmed.
- 16) If the requested hotel were not available, we would endeavor to book space in similarly priced hotels.
- 17) The Third / Fourth will have to take a separate room in Europe as per the Rules in any European Country
- 18) All hotel check in at 16:00 hrs & check out is 11:00 hrs. Further it is subject to availability of clean rooms.
- 19) Comfort Voyages does not guarantee to meet individual taste and does not guarantee to provide individual choice of food.
- 20) Once reservations are accepted and confirmed – the deposit, payment and cancellation policy will apply.
- 21) We are the travel and holidays organizers only. We do not control or operate any airlines, neither do we own or control any shipping company, coach or coach company, hotel or any other facility or services mentioned in this brochure. We take care in selecting all the ingredients in your holidays.
- 22) The company is not responsible in case of mistake made by or improper service provided by the suppliers like the airlines, hotels, restaurants, consulates, Coach Company, tour guide etc.
- 23) Itinerary / hotel / route / rates are subject to change without prior notice.
- 24) Coach sitting we use air-conditioned / air-cool luxury coaches. We have found it fair to operate daily



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seat rotation on board our coach, so no seat numbers are allocated. Due to Global Warming the weather is very unpredictable and hence the cooling of the coach will take time, this is not in our control.

- 25) Airlines changes in reservation dates: penalties are applicable as per airline rules, for any changes & any sector. As per airline group booking policy all members have to travel together till last destination. Any change on return reservation will be strictly on request basis and subject to flight availability, Comfort Voyages will not be responsible for any seats not getting confirmed other than scheduled date of itinerary.
- 26) Those members who are not joining the group from Mumbai or those who are buying their entire flight ticket by their own arrangements, must pay staff loading charges separately which shall be advised at later stage.
- 27) Meal preferences won't change on field i.e. during the tour once the preferences are given to Comfort Voyages at the time of final booking
- 28) There will be no Portage at Any Airport / Cruise Terminal / Railway Station and any Hotels.
- 29) For Optional Activities: If Weather does not permit then comfort voyages will not be Responsible. In case you wish to do any Optional Activities our Coach Will not be Available. Our Tour Manager will help you to arrange the Transport for the Optional Activity Place. (WITH EXTRA OPTIONAL COST).
- 30) We are tour operator company and not the hotel operating company, so we can just put request for rooms next to each other but can't guarantee the same, no floors, no location is committed it all depends on hotels. This is strictly at the discretion of the hotel.
- 31) As a Tour Operator we can only put a request to Make the group seat together in the flight. It's totally on the Airlines discretion to allot seats Comfort Voyages is not responsible for the seating in the flight.
- 32) During the trip, for any reason, if you may wish to return to India, the entire cost to return will be borne by the passenger and no refund will be granted.
- 33) If you are booking your own tickets which do not match the Group Departure and Arrival Time then you have to manage your own airport transfers to and from the hotel.
- 34) For any Mishap that happens on Field, please note that Comfort Voyages will at least take 24 hours to revert back. Mumbai office will not be able to take any Decision on the spot for the same.
- 35) The above package prices are based on Exchange rates as per 23<sup>rd</sup> October 2018. In case of currency and tax fluctuations the difference will be borne by the passenger directly.
- 36) A large number of hotels in Europe are not Air conditioned.





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**CANCELLATION POLICY FOR LAND PART: -**

Full cancellation Charges of Airfare & Visa within 30 days to departure.

(Consideration will be done subject to Visa rejection)

-60 days prior departure: 25% of the tour cost

-45 days prior departure: 50% of the tour cost

-30 days prior departure: 100% of the tour cost