



PROPOSAL FOR EASTERN EUROPE TOUR OF 11 NIGHTS / 12 DAYS

TOUR DATES: 20TH APRIL // 02 MAY // 14TH MAY // 26TH MAY // 07TH JUNE // 19TH JUNE

Comfort voyages is the pioneer for outbound international travel since 1997. Careful planning and perfect itineraries which includes all places of interest with world class airlines for travel is the "Comfort" of any holiday. We specialize in operating group tours where we serve our clients "pure jain & vegetarian food cooked by our chef". We have a team of experienced staff along with well-trained tour managers who's aim is to create a memorable holiday for you and your loved ones.

WHY CHOOSE COMFORT VOYAGES AS YOUR TOUR OPERATOR...????

FEATURING 4 COUNTRIES WITH MINIMUM ROAD TRAVEL JOURNEY

LUNCH & DINNER COOKED BY OUR RAJASTHANI CHEF

LOCAL MEALS IN ZELLAMSEE

LOCAL TIPS & OTHER TIPS INCLUDED

SUPER LUXURY COACHES

VISA FEES & INSURANCE INCLUDED

FLY BY TURKISH / QATAR AIRLINES

TRAVEL KITS WITH SNACKS

ASSISTANCE FOR SIMCARD

COMPLEMENTARY FOREX CARD PROVIDED

NO HIDDEN COST

HIGHLIGHTS OF TOUR: -

BUDAPEST: GUIDED CITY TOUR, DANUBE RIVER CRUISE, THERMAL BATH, FISHERMAN BASTION

LJUBLJANA: GUIDED CITY TOUR, POSTOJNA CAVES, EXCURSION TO LAKE BLED

ZELLAMSEE: KAPRUN GLACIER GIPFELWELT 3000 BY CABLE CAR, SALT MINES AT HALLEIN

VIENNA: GUIDED CITY TOUR , SCHÖNBRUNN PALACE

PRAGUE: GUIDED CITY TOUR, PRAGUE CASTLE, KARLOVY VARY DAY TRIP, WALKING TOUR OF OLD TOWN



TENTATIVE ITINERARY

DAY 01 :- MUMBAI – BUDAPEST (HUNGARY)

Arrive at Mumbai International Airport to Board the flight for Budapest. On arrival proceed to hotel for Check in. Budapest, Hungary's capital, is bisected by the River Danube. Its 19th-century Chain Bridge connects the hilly Buda district with flat Pest. A funicular runs up Castle Hill to Buda's Old Town, where the Budapest History Museum traces city life from Roman times onward. Trinity Square is home to 13th-century Matthias Church and the turrets of the Fishermen's Bastion, which offer sweeping views. On arrival check in hotel. Evening Proceed for Danube river cruise. Overnight at hotel.

Meals : Dinner at Indian Restaurant.

DAY 02: - BUDAPEST (HUNGARY)

After Breakfast proceed for Széchenyi Thermal Bath. The Széchenyi Medicinal Bath in Budapest is the largest medicinal bath in Europe. Its water is supplied by two thermal springs, their temperature is 74 °C and 77 °C. Components of the thermal water include sulfate, calcium, magnesium, bicarbonate and a significant amount of metabolic acid and fluoride. Later after lunch proceed for guided city tour of Budapest covering Buda castle, Chain Bridge, Royal Palace, Fisherman Bastion. Overnight at hotel.

Meals : Lunch and Dinner at Indian Restaurant

DAY 03: - BUDAPEST – LJUBLJANA (SLOVENIA)

After breakfast, check out hotel and transfer to Ljubljana. On arrival do a Guided city tour of Ljubljana. Later check in hotel. Ljubljana is Slovenia's capital and largest city. It's known for its university population and green spaces, including expansive Tivoli Park. The curving Ljubljanica River, lined in outdoor cafes, divides the city's old town from its commercial hub. Ljubljana has many museums, including the National Museum of Slovenia, displaying historic exhibitions, and the Museum of Modern Art, home to 20th-century Slovene paintings and sculptures. Overnight at hotel.

Meals : Picnic Lunch and Dinner at Indian Restaurant

DAY 04: - LJUBLJANA - LAKE BLEĐ – LJUBLJANA

After breakfast, proceed for Postojna Caves. Postojna Cave is a 24,340 m long karst cave system near Postojna, southwestern Slovenia. It is the second-longest cave system in the country as well as one of its top tourism sites. The caves were created by the Pivka River. After Lunch proceed to Lake Bled. Lake Bled is a lake in the Julian Alps of the Upper Carniolan region of northwestern Slovenia, where it adjoins the town of Bled. We end the tour with Pletna Boat Ride (Subject to Weather Conditions) Evening return back to Ljubljana. Overnight at hotel.

Meals : Picnic Lunch and Dinner at Indian Restaurant

DAY 05: - LJUBLJANA - ZELL AM SEE (AUSTRIA)

After Breakfast check out hotel and transfer to Zell am see. Zell am See is an Austrian town on Lake Zell, south of the city of Salzburg. Its Romanesque St. Hippolyte Church has a distinctive tower added in the 15th century. Trails and lifts lead to the ski slopes of Schmittenhöhe mountain. Southwest, views from Gipfelwelt 3000 panoramic platform, at the top of the Kitzsteinhorn glacier, take in Hohe Tauern National Park and the looming Grossglockner mountain. Evening check in hotel. Overnight at hotel

Meals : Picnic Lunch and Dinner at Local Restaurant



DAY 06: - ZELL AM SEE (AUSTRIA)

After breakfast, proceed for Hallein Salt Mines. The Hallein Salt Mine, also known as Salzbergwerk Dürrnberg, is an underground salt mine located in the Dürrnberg plateau above Hallein, Austria. The mine has been worked for over 7,000 years since the time of the Celtic tribes and earlier. It helped ensure nearby Salzburg would become a powerful trading community. Overnight at hotel.

Meals : Picnic Lunch and Dinner at Local Restaurant

DAY 07: - ZELL AM SEE – VIENNA (AUSTRIA)

After Breakfast, check out hotel and transfer to Vienna. Vienna, Austria's capital, lies in the country's east on the Danube River. Its artistic and intellectual legacy was shaped by residents including Mozart, Beethoven and Sigmund Freud. The city is also known for its Imperial palaces, including Schonbrunn, the Habsburgs' summer residence. In the Museums Quartier district, historic and contemporary buildings display work by Egon Schiele, Gustav Klimt and other artists. Evening check in at the hotel. Overnight at hotel.

Meals : Picnic Lunch and Dinner at Indian Restaurant

DAY 08: - VIENNA (AUSTRIA)

After Breakfast Proceed for your guided city tour of Vienna along with Schonbrunn Palace. Schönbrunn Palace was the main summer residence of the Habsburg rulers, located in Hietzing, Vienna. The 1,441-room Baroque palace is one of the most important architectural, cultural, and historic monuments in the country. Since the mid-1950s it has been a major tourist attraction. Evening proceed back to hotels. Overnight at hotel.

Meals : Picnic Lunch and Dinner at Indian Restaurant

DAY 09: - VIENNA - PRAGUE (CZECH REPUBLIC)

After breakfast, check out hotel and transfer to Prague. Prague, capital city of the Czech Republic, is bisected by the Vltava River. Nicknamed "the City of a Hundred Spires," it's known for its Old Town Square, the heart of its historic core, with colorful baroque buildings, Gothic churches and the medieval Astronomical Clock, which gives an animated hourly show. Completed in 1402, pedestrian Charles Bridge is lined with statues of Catholic saints. On arrival check in hotel. Evening visit walking tour of Prague old town. Overnight at hotel.

Meals : Picnic Lunch and Dinner at Indian Restaurant

DAY 10: - PRAGUE – KARLOVY VARY – PRAGUE (CZECH REPUBLIC)

After breakfast, full day trip to Karlovy Vary. Karlovy Vary (Carlsbad) is a spa town in the west Bohemia region of the Czech Republic. Its numerous thermal springs have made it a popular resort since the 19th century. The riverside spa district is home to several colonnades with columned walkways. The modern Hot Spring Colonnade houses the Pramen Vřídlo geyser, which spouts up to 12 meters high. Overnight at hotel.

Meals : Picnic Lunch and Dinner at Indian Restaurant



DAY 11: - PRAGUE (CZECH REPUBLIC)

After breakfast visit Prague Castle. Prague Castle is a castle complex in Prague, Czech Republic, dating from the 9th century. It is the official office of the President of the Czech Republic. The castle was a seat of power for kings of Bohemia, Holy Roman emperors, and presidents of Czechoslovakia. After Lunch Proceed for Guided city tour of Prague, evening free time. Overnight at hotel.

Meals : Lunch and Dinner at Indian Restaurant

DAY 12:- PRAGUE – DOHA – MUMBAI (CZECH REPUBLIC)

After breakfast, check out hotel and transfer to Airport to board the flight for Mumbai Via Doha.

Tour Ends!!!!

4 STAR HOTELS: -

CITY	NIGHTS	HOTEL
BUDAPEST	02	TBA
LJUBLJANA	02	TBA
ZELL AM SEE	02	TBA
VIENNA	02	TBA
PRAGUE	03	TBA

TOUR COST: -

ADULT ON DBL / TRIPLE SHARING BASIS : EURO + INR
CHILD WITH BED (6 TO 11 YEARS) : EURO + INR
CHILD W/O BED (BELOW 6 YEARS) : EURO + INR

KINDLY NOTE:

- 5 % GST applicable over and above the tour cost on the Land Portion Only
- **If you wish to Claim GST , this needs to be informed to Comfort Voyages at the time of booking on the Ticket Portion and Land Portion Only**
- **Profoma Invoices will be provided where one Can Not Claim GST on the Same**
- **Final Invoices will be given once the Tour is Completed and Returned back to Mumbai**
- We accept Payment Only Via NEFT, RTGS & Cheque, no cash deposit will be acceptable.



MEALS:

- Morning Breakfast: Continental American Breakfast will be provided as per the hotel breakfast menu
- Lunch: Picnic Lunch / Indian Restaurant
- Dinner: Indian Dinner will be served at Local , Indian Restaurant cooked by our own Chef

TOUR COST INCLUDES: -

- Return Airfare with Taxes on Economy Class on Emirates/Turkish/ Qatar Airlines (Subject to booking class availability).
- Schengen Single Entry Visa for Indian Passport Holders. For Bio Metrics Client has to go to VFS Global on his Own
- Overseas Insurance Policy (If passenger is above Age 69 years then Premium for Insurance will change.)
- Accommodation in 4 Star Hotels on Twin Sharing Basis.
- Dry Snacks and Dry Fruit Hampers per person
- All Sight Seeing with Entrance Fees as mentioned in the Itinerary.
- All transfers by private coach with service of English speaking Driver cum Guide(whenever mentioned).
- Quotation is based on Euro
- Mandatory gratuities to Comfort Voyages Tour Manager and Tour Chef
- Mandatory gratuities to Local Guide and Coach Captain

TOUR COST DOES NOT INCLUDE :-

- In case you are not arriving or departing as the same time as the group you will have to manage your own airport transfers
- Passport Charges, POE Services Charges, Portage, Insurance, Laundry, Wines, Mineral Water, and Telephone Charge.
- All Items of personal natures & food & Drinks any other item not mentioned in the Itinerary.
- Any INCREASE IN AIR FARE & TAXES after booking with Comfort Voyages
- Purchase of BTQ
- Excess Baggage Charges.
- Mineral Water

BOOKING TERMS AND CONDITIONS :

ADVANCE PAYMENT : INR + PER PERSON CHEQUE FAVOURING "COMFORT VOYAGES" + EURO PER PERSON (NON REFUNDABLE)

BALANCE PAYMENT : TO BE COLLECTED 60 DAYS PRIOR TO THE DEPARTURE IRRESPECTIVE OF TICKETS AND VISAS DONE

DEDUCTIONS :

- In Case you are holding a Valid Schengen Visas with validity of 6 months from the return tour date INR Per Person will be deducted
- In Case you wish to do your own Insurance the deduction is INR Per Person below 69 years of age
- In Case you are doing your own Main Ticket, INR Per Person will be deducted.



TERMS AND CONDITIONS: -

- 1) The rooms Size in Europe on an average are small in each and every 3 and 4 star hotel
- 2) IT IS COMPULSORY TO CARRY ONE COMFORT KITCHEN BAG IRRESPECTIVE OF TRAVELLING WITH THE GROUP OR PRE THE TOUR
- 3) Hotels Provided are not always City Centre, finally hotel confirmation will be given only after the booking has been made
- 4) Breakfast in all the hotels are American Continental Breakfast , No Indian Breakfast will be provided
- 5) No Food or Drinks are allowed on Coaches during the Travelling
- 6) The above itinerary is Completely by Road which will be in a LDC Coach.
- 7) No Deviation / On Tour Changes are allowed
- 8) Tips and Insurance Mandatory to be paid at the time of final billing
- 9) Coaches will stop only at Mandatory Points and at their Time. Coach will NOT BE PROVIDED FOR SHOPPING. The drive is allowed to drive only for 10 hours a day, in case the time is over there will be another local coach provided. All LDC and Coach Services will be provided according to EC Regulations.
- 10) All Food will be Vegetarian / Jain served in an Indian Restaurants. There are NO PURE VEG Restaurants in Europe
- 11) Local Meals will be provided as and when possible and available
- 12) In most of the countries tap water is considered very safe and widely available. So no Mineral water will be provided for the same
- 13) We normally follow 6-7-8 schedule i.e wake up at 6 am, breakfast at 7 am and departure at 8 am and for Indian tour its 7-8-9 schedule i.e. wake up at 7 am, breakfast at 8 am and departure at 9 am. However, the schedule may change as per the situation.
- 14) We have to walk at sightseeing places, amusement parks and at the airports sometimes for a long distance, however the same will be timely instructed by the Tour Leader.
- 15) Most of the tours are medium to fast pace as we cover maximum must see sight-seeings, we do not have optional sight-seeings.
- 16) Please note that this is a proposal only. All accommodations are subject to availability and therefore, prices are not guaranteed until the booking has been confirmed.
- 17) If the requested hotel were not available, we would endeavor to book space in similarly priced hotels.
- 18) The Third / Fourth will have to take a separate room in Europe as per the Rules in any European Country
- 19) All hotel check in at 16:00 hrs & check out is 11:00 hrs. Further it is subject to availability of clean rooms.
- 20) Comfort Voyages does not guarantee to meet individual taste and does not guarantee to provide individual choice of food.
- 21) Once reservations are accepted and confirmed – the deposit, payment and cancellation policy will apply.
- 22) We are the travel and holidays organizers only. We do not control or operate any airlines, neither do we own or control any shipping company, coach or coach company, hotel or any other facility or services mentioned in this brochure. We take care in selecting all the ingredients in your holidays.



- 23) The company is not responsible in case of mistake made by or improper service provided by the suppliers like the airlines, hotels, restaurants, consulates, Coach Company, tour guide etc.
- 24) Itinerary / hotel / route / rates are subject to change without prior notice.
- 25) Coach sitting we use air-conditioned / air-cool luxury coaches. We have found it fair to operate daily seat rotation on board our coach, so no seat numbers are allocated. Due to Global Warming the weather is very unpredictable and hence the cooling of the coach will take time, this is not in our control.
- 26) Airlines changes in reservation dates: penalties are applicable as per airline rules, for any changes & any sector. As per airline group booking policy all members have to travel together till last destination. Any change on return reservation will be strictly on request basis and subject to flight availability, Comfort Voyages will not be responsible for any seats not getting confirmed other than scheduled date of itinerary.
- 27) Those members who are not joining the group from Mumbai or those who are buying their entire flight ticket by their own arrangements, must pay staff loading charges separately which shall be advised at later stage.
- 28) Meal preferences won't change on field i.e. during the tour once the preferences are given to Comfort Voyages at the time of final booking
- 29) There will be no Porterage at Any Airport / Cruise Terminal / Railway Station and any Hotels.
- 30) For Optional Activities: If Weather does not permit then comfort voyages will not be Responsible. In case you wish to do any Optional Activities our Coach Will not be Available. Our Tour Manager will help you to arrange the Transport for the Optional Activity Place. (WITH EXTRA OPTIONAL COST).
- 31) We are tour operator company and not the hotel operating company, so we can just put request for rooms next to each other but can't guarantee the same, no floors, no location is committed it all depends on hotels. This is strictly at the discretion of the hotel.
- 32) As a Tour Operator we can only put a request to Make the group seat together in the flight. It's totally on the Airlines discretion to allot seats Comfort Voyages is not responsible for the seating in the flight.
- 33) During the trip, for any reason, if you may wish to return to India, the entire cost to return will be borne by the passenger and no refund will be granted.
- 34) If you are booking your own tickets which do not match the Group Departure and Arrival Time then you have to manage your own airport transfers to and from the hotel.
- 35) For any Mishap that happens on Field, please note that Comfort Voyages will at least take 24 hours to revert back. Mumbai office will not be able to take any Decision on the spot for the same.
- 36) The above package prices are based on Exchange rates as per 23rd October 2019. In case of currency and tax fluctuations the difference will be borne by the passenger directly.
- 37) A large number of hotels in Europe are not Air conditioned.



CANCELLATION POLICY FOR LAND PART: -

Full cancellation Charges of Airfare & Visa within 30 days to departure.

(Consideration will be done subject to Visa rejection)

-60 days prior departure: 25% of the tour cost

-45 days prior departure: 50% of the tour cost

-30 days prior departure: 100% of the tour cost

COMFORT VOYAGES RESERVES THE RIGHT TO CANCEL ANY TOUR PRIOR TO THE DEPARTURE WITHOUT ASSIGNING ANY REASONS. UNDER SUCH CIRCUMSTANCES MONEY PAID BY YOU WILL BE FULLY REFUNDED (EXCEPT VISA CHARGES) IN INDIAN RUPEES ONLY BUT NO COMPENSATIONS ARE PAYABLE