



PROPOSAL FOR EASTERN EUROPE TOUR WITH CROATIA OF 13 NIGHTS / 14 DAYS

TOUR DATES: 20TH APRIL // 04TH MAY // 18TH MAY // 01ST JUNE // 15TH JUNE

Comfort voyages is the pioneer for outbound international travel since 1997. Careful planning and perfect itineraries which includes all places of interest with world class airlines for travel is the "Comfort" of any holiday. We specialize in operating group tours where we serve our clients "pure jain & vegetarian food cooked by our chef". We have a team of experienced staff along with well-trained tour managers who's aim is to create a memorable holiday for you and your loved ones.

WHY CHOOSE COMFORT VOYAGES AS YOUR TOUR OPERATOR...????

FEATURING 4 COUNTRIES WITH MINIMUM ROAD TRAVEL JOURNEY

LUNCH & DINNER COOKED BY OUR RAJASTHANI CHEF

LOCAL MEALS IN SPLIT

LOCAL TIPS & OTHER TIPS INCLUDED

SUPER LUXURY COACHES

VISA FEES & INSURANCE INCLUDED

FLY BY TURKISH / QATAR AIRLINES

TRAVEL KITS WITH SNACKS

ASSISTANCE FOR SIMCARD

COMPLEMENTARY FOREX CARD PROVIDED

NO HIDDEN COST

HIGHLIGHTS OF TOUR: -

PRAGUE: GUIDED CITY TOUR, PRAGUE CASTLE, KARLOVY VARY DAY TRIP, WALKING TOUR OF OLD TOWN

BUDAPEST: GUIDED CITY TOUR, DANUBE RIVER CRUISE, THERMAL BATH, FISHERMAN BASTION

ZAGREB: GUIDED CITY TOUR, PLITVICE NATIONAL PARK

SPLIT: GUIDED CITY TOUR , HVAR ISLAND , BLUE CAVES

DUBROVNIK: GUIDED CITY TOUR

ZADAR: ORIENTATION CITY TOUR, ZADAR SEA ORGAN

LJUBLJANA: GUIDED CITY TOUR, POSTOJNA CAVES, EXCURSION TO LAKE BLED



TENTATIVE ITINERARY

DAY 01: MUMBAI / PRAGUE

Arrive at Mumbai International Airport to board the flight for Prague. On arrival at Prague Airport transfer to hotel and Check inn. Evening free to Explore Prague on your own. Overnight at hotel.

Meals : Dinner at Indian Restaurant

DAY 02: PRAGUE

After breakfast, morning proceed for Guided city tour of Prague along with Prague Castle. Prague Castle is a castle complex in Prague, Czech Republic, dating from the 9th century. It is the official office of the President of the Czech Republic. The castle was a seat of power for kings of Bohemia, Holy Roman emperors, and presidents of Czechoslovakia. The Bohemian Crown Jewels are kept within a hidden room inside it. Evening Visit Prague Old town along with Charles Bridge(walking tour). After Lunch free time at leisure.Overnight at hotel.

Meals : Breakfast /Picnic Lunch / Dinner at Indian Restaurant

DAY 03: PRAGUE – KARLOVY VARY – PRAGUE

After Breakfast, proceed for Karlovy Vary. Karlovy Vary is a spa town situated in western Bohemia, Czech Republic, on the confluence of the rivers Ohře and Teplá, approximately 130 km (81 mi) west of Prague (Praha). It is named after Charles IV, Holy Roman Emperor and King of Bohemia, who founded the city in 1370. It is historically famous for its hot springs. Overnight in hotel.

Meals : Breakfast /Picnic Lunch / Dinner at Indian Restaurant

DAY 04: PRAGUE –BUDAPEST

After breakfast, check out hotel and transfer to Budapest. On arrival Check in hotel. Evening proceed with Danube river cruise .Lunch and dinner at Indian Restaurant and Overnight at hotel.

Meals : Breakfast /Picnic Lunch / Dinner at Indian Restaurant

DAY 05: BUDAPEST

After breakfast, Proceed for Guided city tour . Later proceed for Szechenyi Thermal Bath.Overnight at hotel.

Meals : Breakfast /Picnic Lunch / Dinner at Indian Restaurant

DAY 06: BUDAPEST – ZAGREB

After breakfast, check out hotel and transfer to Zagreb. On arrival proceed for city tour. Later Check in at the hotel. Overnight in hotel.

Meals : Breakfast /Picnic Lunch / Dinner at Restaurant

DAY 07: ZAGREB - SPLIT

After Breakfast, proceed to Split. Enroute Plitvice National Park. Evening proceed towards Split and Check inn. Overnight at hotel.

Meals : Breakfast /Picnic Lunch / Dinner at Restaurant



DAY 08: SPLIT

After Breakfast, full day tour to Blue Cave Mountain. Blue Cave is the first destination you will see on your day trip from Split, Croatia. Blue cave is located on the east side of island Biševo. Speedboat ride from Split to Blue Cave takes approximately 1 hour and 30 min. Speedboat ride is very interesting due to frequent encounters of dolphins out in the open sea. Overnight at hotel.

Meals : Breakfast /Picnic Lunch / Dinner at Restaurant

DAY 09: SPLIT - DUBROVNIK

After breakfast, check out hotel and transfer to Dubrovnik. Later check in hotel.Overnight at hotel.

Meals : Breakfast /Picnic Lunch / Dinner at Restaurant

DAY 10: DUBROVNIK

After breakfast, proceed for Guided Dubrovnik City Tour. Later Free time in the evening. Overnight at hotel.

Meals : Breakfast /Picnic Lunch / Dinner at Restaurant

DAY 11: DUBROVNIK - ZADAR

After breakfast, check out hotel and transfer to Zadar. Later check in hotel.Evening proceed towards Zadar Sea Organ .Overnight at hotel.

Meals : Breakfast /Picnic Lunch / Dinner at Restaurant

DAY 12: ZADAR - LJUBLJANA

After breakfast, check out hotel and transfer to Ljubljana. On arrival proceed for your City Tour.Later check in hotel .Overnight at hotel.

Meals : Breakfast /Picnic Lunch / Dinner at Indian Restaurant

DAY 13: LJUBLJANA

After breakfast, proceed for your day trip to Postojna Caves. Later proceed towards Lake Bled with Pletna Boat Ride. Evening proceed back to Ljubljana.Overnight at hotel.

Meals : Breakfast /Picnic Lunch / Dinner at Indian Restaurant

DAY 14: LJUBLJANA – MUMBAI

After breakfast, check out hotel and transfer to Dubrovnik Airport to board your flight for Mumbai.

TOUR ENDS



4 STAR HOTELS: -

CITY	NIGHTS	HOTEL
PRAGUE	03	TBA
BUDAPEST	02	TBA
ZAGREB	01	TBA
SPLIT	02	TBA
DUBROVNIK	02	TBA
ZADAR	01	TBA
LJUBLJANA	02	TBA

TOUR COST: -

ADULT ON DBL / TRIPLE SHARING BASIS : EURO + INR
CHILD WITH BED (6 TO 11 YEARS) : EURO + INR
CHILD W/O BED (BELOW 6 YEARS) : EURO + INR

KINDLY NOTE:

- 5 % GST applicable over and above the tour cost on the Land Portion Only
- **If you wish to Claim GST , this needs to be informed to Comfort Voyages at the time of booking on the Ticket Portion and Land Portion Only**
- **Profoma Invoices will be provided where one Can Not Claim GST on the Same**
- **Final Invoices will be given once the Tour is Completed and Returned back to Mumbai**
- We accept Payment Only Via NEFT, RTGS & Cheque, no cash deposit will be acceptable.

MEALS:

- Morning Breakfast: Continental American Breakfast will be provided as per the hotel breakfast menu
- Lunch: Picnic Lunch / Indian Restaurant
- Dinner: Indian Dinner will be served at Local , Indian Restaurant cooked by our own Chef



TOUR COST INCLUDES: -

- Return Airfare with Taxes on Economy Class on Emirates/Turkish/ Qatar Airlines (Subject to booking class availability).
- Schengen Multiple Entry Visa for Indian Passport Holders. For Bio Metrics Client has to go to VFS Global on his Own
- Overseas Insurance Policy (If passenger is above Age 69 years then Premium for Insurance will change.)
- Accommodation in 4 Star Hotels on Twin Sharing Basis.
- Dry Snacks and Dry Fruit Hampers per person
- All Sight Seeing with Entrance Fees as mentioned in the Itinerary.
- All transfers by private coach with service of English speaking Driver cum Guide(whenever mentioned).
- Quotation is based on Euro
- Mandatory gratuities to Comfort tour escort & tour Chef.
- Mandatory gratuities to Local Guide and Driver.

TOUR COST DOES NOT INCLUDE :-

- In case you are not arriving or departing as the same time as the group you will have to manage your own airport transfers
- Passport Charges, POE Services Charges, Portage, Insurance, Laundry, Wines, Mineral Water, and Telephone Charge.
- All Items of personal natures & food & Drinks any other item not mentioned in the Itinerary.
- Any INCREASE IN AIR FARE & TAXES.
- Purchase of BTQ
- Excess Baggage Charges.
- Mineral Water
- In case the Schengen Consulate Does not Grant Multiple Entry visa and we have to apply for Croatia Visa Separately. The cost shall be borne directly by the clients. INR 8500 per person

BOOKING TERMS AND CONDITIONS :

ADVANCE PAYMENT : INR + PER PERSON CHEQUE FAVOURING "COMFORT VOYAGES" + EURO PER PERSON (NON REFUNDABLE)

BALANCE PAYMENT : TO BE COLLECTED 60 DAYS PRIOR TO THE DEPARTURE IRRESPECTIVE OF TICKETS AND VISAS DONE

DEDUCTIONS :

- In Case you are holding a Valid Schengen Visas with validity of 6 months from the return tour date INR Per Person will be deducted
- In Case you wish to do your own Insurance the deduction is INR Per Person below 69 years of age
- In Case you are doing your own Main Ticket, INR Per Person will be deducted.



TERMS AND CONDITIONS: -

- 1) The rooms Size in Europe on an average are small in each and every 3 and 4 star hotel
- 2) IT IS COMPULSORY TO CARRY ONE COMFORT KITCHEN BAG IRRESPECTIVE OF TRAVELLING WITH THE GROUP OR PRE THE TOUR
- 3) Hotels Provided are not always City Centre, finally hotel confirmation will be given only after the booking has been made
- 4) Breakfast in all the hotels are American Continental Breakfast , No Indian Breakfast will be provided
- 5) No Food or Drinks are allowed on Coaches during the Travelling
- 6) The above itinerary is Completely by Road which will be in a LDC Coach.
- 7) No Deviation / On Tour Changes are allowed
- 8) Tips and Insurance Mandatory to be paid at the time of final billing
- 9) Coaches will stop only at Mandatory Points and at their Time. Coach will NOT BE PROVIDED FOR SHOPPING. The drive is allowed to drive only for 10 hours a day, in case the time is over there will be another local coach provided. All LDC and Coach Services will be provided according to EC Regulations.
- 10) All Food will be Vegetarian / Jain served in an Indian Restaurants. There are NO PURE VEG Restaurants in Europe
- 11) Local Meals will be provided as and when possible and available
- 12) In most of the countries tap water is considered very safe and widely available. So no Mineral water will be provided for the same
- 13) We normally follow 6-7-8 schedule i.e wake up at 6 am, breakfast at 7 am and departure at 8 am and for Indian tour its 7-8-9 schedule i.e. wake up at 7 am, breakfast at 8 am and departure at 9 am. However, the schedule may change as per the situation.
- 14) We have to walk at sightseeing places, amusement parks and at the airports sometimes for a long distance, however the same will be timely instructed by the Tour Leader.
- 15) Most of the tours are medium to fast pace as we cover maximum must see sight-seeings, we do not have optional sight-seeings.
- 16) Please note that this is a proposal only. All accommodations are subject to availability and therefore, prices are not guaranteed until the booking has been confirmed.
- 17) If the requested hotel were not available, we would endeavor to book space in similarly priced hotels.
- 18) The Third / Fourth will have to take a separate room in Europe as per the Rules in any European Country
- 19) All hotel check in at 16:00 hrs & check out is 11:00 hrs. Further it is subject to availability of clean rooms.
- 20) Comfort Voyages does not guarantee to meet individual taste and does not guarantee to provide individual choice of food.
- 21) Once reservations are accepted and confirmed – the deposit, payment and cancellation policy will apply.
- 22) We are the travel and holidays organizers only. We do not control or operate any airlines, neither do we own or control any shipping company, coach or coach company, hotel or any other facility or services mentioned in this brochure. We take care in selecting all the ingredients in your holidays.



- 23) The company is not responsible in case of mistake made by or improper service provided by the suppliers like the airlines, hotels, restaurants, consulates, Coach Company, tour guide etc.
- 24) Itinerary / hotel / route / rates are subject to change without prior notice.
- 25) Coach sitting we use air-conditioned / air-cool luxury coaches. We have found it fair to operate daily seat rotation on board our coach, so no seat numbers are allocated. Due to Global Warming the weather is very unpredictable and hence the cooling of the coach will take time, this is not in our control.
- 26) Airlines changes in reservation dates: penalties are applicable as per airline rules, for any changes & any sector. As per airline group booking policy all members have to travel together till last destination. Any change on return reservation will be strictly on request basis and subject to flight availability, Comfort Voyages will not be responsible for any seats not getting confirmed other than scheduled date of itinerary.
- 27) Those members who are not joining the group from Mumbai or those who are buying their entire flight ticket by their own arrangements, must pay staff loading charges separately which shall be advised at later stage.
- 28) Meal preferences won't change on field i.e. during the tour once the preferences are given to Comfort Voyages at the time of final booking
- 29) There will be no Porterage at Any Airport / Cruise Terminal / Railway Station and any Hotels.
- 30) For Optional Activities: If Weather does not permit then comfort voyages will not be Responsible. In case you wish to do any Optional Activities our Coach Will not be Available. Our Tour Manager will help you to arrange the Transport for the Optional Activity Place. (WITH EXTRA OPTIONAL COST).
- 31) We are tour operator company and not the hotel operating company, so we can just put request for rooms next to each other but can't guarantee the same, no floors, no location is committed it all depends on hotels. This is strictly at the discretion of the hotel.
- 32) As a Tour Operator we can only put a request to Make the group seat together in the flight. It's totally on the Airlines discretion to allot seats Comfort Voyages is not responsible for the seating in the flight.
- 33) During the trip, for any reason, if you may wish to return to India, the entire cost to return will be borne by the passenger and no refund will be granted.
- 34) If you are booking your own tickets which do not match the Group Departure and Arrival Time then you have to manage your own airport transfers to and from the hotel.
- 35) For any Mishap that happens on Field, please note that Comfort Voyages will at least take 24 hours to revert back. Mumbai office will not be able to take any Decision on the spot for the same.
- 36) The above package prices are based on Exchange rates as per 23rd October 2019. In case of currency and tax fluctuations the difference will be borne by the passenger directly.
- 37) A large number of hotels in Europe are not Air conditioned.



CANCELLATION POLICY FOR LAND PART: -

Full cancellation Charges of Airfare & Visa within 30 days to departure.

(Consideration will be done subject to Visa rejection)

-60 days prior departure: 25% of the tour cost

-45 days prior departure: 50% of the tour cost

-30 days prior departure: 100% of the tour cost

COMFORT VOYAGES RESERVES THE RIGHT TO CANCEL ANY TOUR PRIOR TO THE DEPARTURE WITHOUT ASSIGNING ANY REASONS. UNDER SUCH CIRCUMSTANCES MONEY PAID BY YOU WILL BE FULLY REFUNDED (EXCEPT VISA CHARGES) IN INDIAN RUPEES ONLY BUT NO COMPENSATIONS ARE PAYABLE