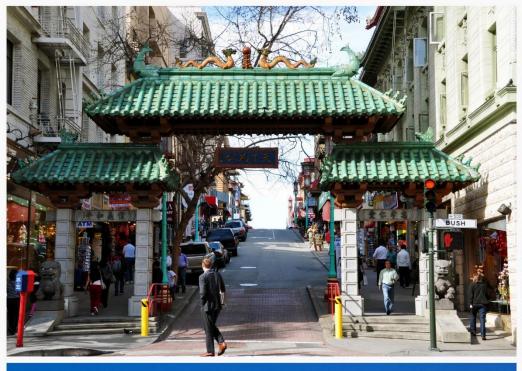


304, SUKH SAGAR BUILDING, 3RD FLOOR, N.S PATKAR MARG, HUGHES ROAD, CHOWPATTY, MUMBAI – 400 007. TEL: 2369 7578 / 2361 7578 / 2368 2421 / 2362 2421 / 23672160 / 2362 2160 MOB: 99200 45551 EMAIL: info@comfort-voyages.com WEBSITE: www.comfort-voyages.com

























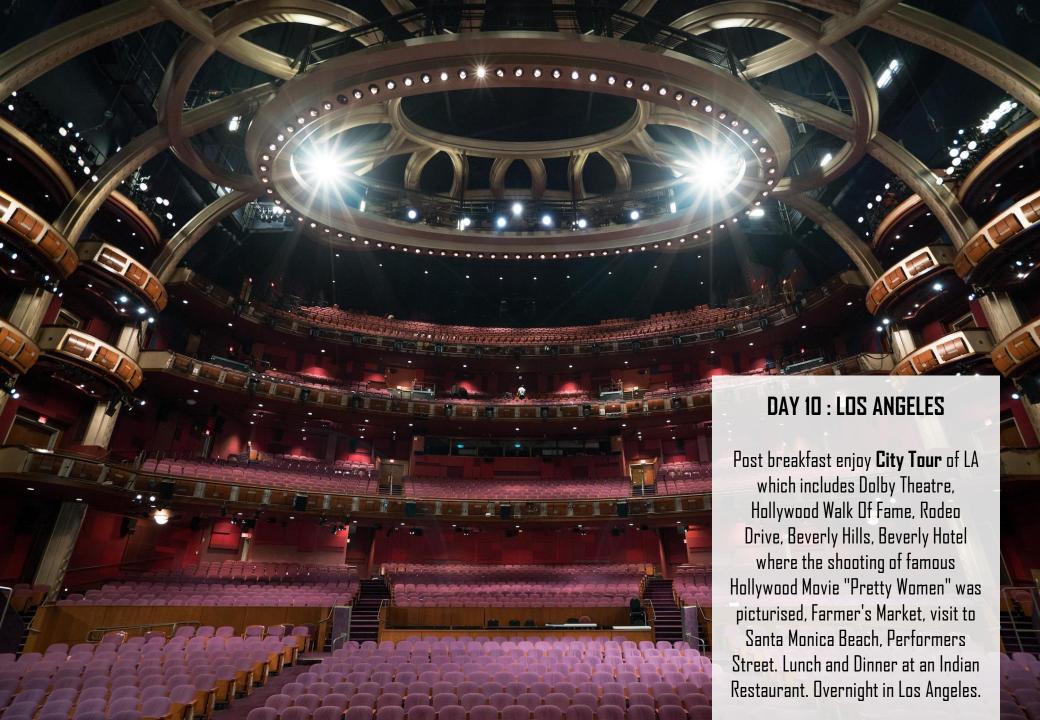










































NUMBER OF NIGHTS IN EACH CITY WITH AIRLINES AND HOTELS

NIGHTS	PLACE	COST	PROPOSED HOTELS	
02	SAN FRANCISCO	WEST COAST	TBA	
01	LAKE TAHOE		TBA	
04	LAS VEGAS		TBA	
03	LOS ANGELES		TBA	
05	ORLANDO	EAST COAST	ТВА	
02	NIAGARA FALLS		TBA	
01	WASHINGTON DC		ТВА	
03	NEW YORK		ТВА	
TOTAL : 21 NIGHTS / 22 DAYS				

DEPARTURE DATES (2020): MAY - 01, 23 / JUNE - 14

TOUR COST

ADULT (TWIN/TRIPLE SHARING BASIS): USD \$ + INR + MAIN TICKET

CHILD WITH BED (BELOW 11 YEARS WITH PARENTS): USD \$ + INR + MAIN TICKET

CHILD NO BED (BELOW 11 YEARS WITH PARENTS): USD \$ + INR + MAIN TICKET

BOOKING AND PAYMENTS TERMS

Cheque In The Name Of "Comfort Voyages"

Passport Copies To Be Submitted At The Time Of Booking Along With Pan Card & USA Visa Copy.

Forex Portion To Be Paid 30 Days Prior To The Date Of Departure With GST.

In Case One Needs A Profoma Invoice It Shall Be Issued During Booking Process For Accounting Purpose Only.

You Can Not Claim GST On The Same.

Final Invoice Shall Be Issued Once The Tour Is Completed Within 15 - 20 Working Days

TOUR COST INCLUDES

- 1. Hotel Accommodation in 4 Star hotels based on Bed and Breakfast.
- 2. Sightseeing with entrance fees as mentioned in the itinerary.
- 3. 3 Internal Tickets with Baggage. Please note that it is compulsory to purchase through Comfort Voyages
- 4. All Meals as mentioned in the itinerary in Indian Restaurants (Where ever possible). During Theme parks and flight day either Packed Lunch or Lunch Coupons shall be provided.
- 5. Comfort Voyages Tour Manager with the group
- 6. All transfers by Luxury A/C Coach.
- 7. Travel Hamper with Passport Cover, Passport Pouch, Luggage Tags and Snacks packet along with tea and coffee throughout tour.
- 8. Overseas Travel Insurance is included in the tour cost of USD 50,000 up to age of 69yrs.
- 9. Tips to the Driver, Guide and Tour Manager

TOUR COST DOES NOT INCLUDE

- 1. Return Airfare will be quoted at the time of booking including Taxes
- 2. Passport Charges, Laundry, Mini Bar, Paid TV and Mineral Water or any Telephone Charge.
- 3. GST Mandatory 5% applicable on the Land Package
- 4. All items of Personal Natures, Food & Drinks, any other item not mentioned in the Itinerary.
- 5. Purchase of BTQ & Excess Baggage Charges.
- 6. Optional Activities apart from mentioned within the itinerary.
- 7. USA Visa is Not Included in the tour cost. However, we can apply the USA visa which will be additionally Charged in INR 15,500 over and above your tour cost. Terms and Conditions Apply.
- 8. Porterage in the hotel and airport
- 9. Mineral Water Through out the Day and During Meals. In USA Tap Water is Safe Drinking Water.
- 10. Hot Water Kettle shall not be provided in Las Vegas Hotel.
- 11. In Las Vegas due to the heavy traffic coach transfers may not be provided and hence one will have to walk to the Indian Restaurants, approx. 10 to 15 minutes' walk.

KINDLY NOTE

5 % GST Applicable Over And Above The Tour Cost.

We Accept Payment Only Via NEFT, RTGS & Cheque, No Cash Deposit Will Be Acceptable.

In Case You Wish To Claim GST On The Main Ticket, GST Details To Be Submitted Before Issuance Of Ticket.

GST Can Not Be Claimed On The Internal Tickets

CANCELLATION POLICY

LAND PORTION

NO OF DAYS	CANCELLATION CHARGES
75 Days Prior Departure	10% of the Tour Cost
60 Days Prior Departure	25% of the Tour Cost
45 Days Prior Departure	50% of the Tour Cost
30 Days Prior Departure	1 <mark>00%</mark> of the Tour Cost
Defund process will take 2 to	1 months after tour departure

Refund process will take 3 to 4 months after tour departure.

MAIN TICKET PORTION

The Main Ticket i.e Mumbai - San Francisco / New York - Mumbai to be issued on system on the day of booking.

In case you wish to cancel the same, cancellation policy of that particular airlines shall apply.

Refund process will take 3 to 4 months after tour departure.

INTERNAL TICKET PORTION

The Internal Tickets is issued 45 days prior to the departure.

Once ticket is issued it is 100% non refundable.

NOTE: In case of cancellation of ticket after ticket is issued irrespective of date of cancellation prior to departure, there will be no refund. The cancellation amount of the ticket will be over and above the cancellation charge for the land package.

Comfort Voyages reserves the Right to cancel any Tour Prior to the dept. without assigning any reasons. Under such circumstances

money paid by you will be fully refunded (Except Visa Charges) in INDIAN RUPEES only but no compensations are Payable.

IMPORTANT NOTES TO BE NOTED

- The temperature in USA averages about 22 degrees to 27 degree & an average of 20 to 25 degrees in San Francisco. One jacket/sweater will be recommended for this kind of weather. Heavy warm clothes is not required.
- It is mandatory to issue internal tickets through Comfort Voyages ONLY, if issued directly transfers will be managed on your own.
- In USA there are NO PURE VEGETARIAN Restaurants.
- Jain Meals will be provided only with out Potato, Onion and Garlic.
- Incase there is a long weekend holiday in USA the hotels will be changed & away from the city centre
- All hotel check in at 16:00 hrs & check out is 11:00 hrs. Further it is subject to availability of clean rooms.
- Comfort Voyages does not guarantee to meet individual taste and does not guarantee to provide individual choice of food.
- Once reservations are accepted and confirmed the deposit, payment & cancellation policy will apply.
- Itinerary / hotel / route / rates are subject to change without prior notice.
- Coach sitting, we use air-conditioned / air-cool luxury coaches. We have found it fair to operate daily seat rotation on board our coach, so no seat numbers are allocated. Due to Global Warming, the weather is very unpredictable and hence the cooling of coach will take time, this is not in our control.
- Airlines changes in reservation dates: penalties are applicable as per airline rules, for any changes & any sector. As per airline
 group booking policy all members have to travel together till last destination. Any change on return reservation will be strictly on
 request basis and subject to flight availability, Comfort Voyages will not be responsible for any seats not getting confirmed other
 then scheduled date of itinerary.
- Those members who are not joining the group from Mumbai or those who are buying their entire flight ticket by their own
 arrangements, must pay staff loading charges separately which shall be advised at later stage.
- Meal preferences won't change on field i.e. during the tour once the preferences are given to Comfort Voyages at the time of final booking
- There will be no Porterage at Any Airport / Cruise Terminal / Railway Station and any Hotels.
- For Optional Activities: If Weather does not permit then comfort voyages will not be Responsible. In case you wish to do any Optional Activities our Coach Will not be Available. Our Tour Manager will help you to arrange the Transport for the Optional Activity Place. (WITH EXTRA OPTIONAL COST).
- We are tour operator company and not the hotel operating company, so we can just put request for rooms next to each other but can't guarantee the same, no floors, no location is committed it all depends on hotels. This is strictly at the discretion of the hotel.
- As a Tour Operator, we can only put a request to Make the group seat together in the flight. it's totally on the Airlines discretion to allot seats. Comfort Voyages is not responsible for the seating in the flight.
- During the trip, for any reason, if you may wish to return to India, the entire cost to return will be borne by the passenger and no refund will be granted.

- If you are booking your own tickets which do not match the Group Departure and Arrival Time then you have to manage your own airport transfers to and fro from the hotel.
- For any Mishap that happens on Field, please note that Comfort Voyages will atleast take 24 hours to revert back. Mumbai office will not be able to take any Decision on the spot for the same
- In most of the countries tap water is considered very safe and widely available. So no Mineral water will be provided for the same
- Breakfast in all the hotels are American Continental Breakfast, No Indian Breakfast will be provided
- No Food or Drinks are allowed on Coaches during the Travelling
- There is no guarantee of Falls View Room in Niagara it is totally subject to availability
- In Orlando during the theme parks we will be handing over Lunch Coupons
- No transportation will be provided throughout the tour for shopping.
- Only To & Fro bus service will be provided in Orlando during the visit to the parks. Drivers have a strict working hours so everyone is requested to abide and be on time.
- No claim will be entertained in case of any unused services (like meals, theme park tickets)
- There will be No luggage handling facility throughout the tour, at all places all the individuals have to handle their own luggage at airports, hotels & during coach travel.
- Everyday morning American breakfast will be at the hotel along with our khakhras, Gold Tea Packets, dry snacks etc. (Subject to hotel permission). Lunch will be as per mentioned in the Itinerary either packed lunch box (Packed Boxes to be served only in the parks in Orlando & LA). Dinner will be served in the Indian restaurant with full set menu as per that particular city's restaurant.
- We reserve the right to amend, alter, vary or withdraw any particular departure, excursion advertised. For the convenience of our
 passengers, we will sometimes amend the Itinerary. However all the services shall remain the same and no service shall be skipped
 or omitted.
- Any sightseeing not mentioned in the Itinerary will have to be paid for locally in the respective local currency. (Visit to any other shows In Las Vegas like "KA" etc.)
- Any items/things used by individuals in their respective rooms like Drinks, Snacks, Beverages, pay Television Channels, over flow of
 water from the bathroom, any room damage Mini bar etc. will be billed to their rooms & will have to pay before check out
- All items of personal natures, Food & Drinks any other item not mentioned in the Itinerary are to be paid by an individual.
- In USA Tap Water is safe for Drinking. Hence requested to carry an empty bottle along on the tour.
- Comfort Voyages holds no responsibility for any loss of luggage, injuries or theft. Upon registering it is accepted that you are familiar & aware with terms & condition mentioned behind the Booking Form.
- For the payment, there will be a 5% GST Charge on each and every payment made.
- Rate of Exchange: This will be taken as per the HDFC Bank Remittance Rate only. This will be given by the Comfort Voyages Staff and it will be valid only for 24 hours.